

Quality Policy Statement



Renown Consultants Ltd provides –

- **The supply of reliable and responsible personnel with specialist skills associated with railway track safety, maintenance, industrial and minor civil works.**
- **The effective delivery of approved rail and safety training / assessment to candidates.**

It is the policy of the Renown Consultants Ltd to provide services that will completely satisfy the expectations and agreed needs of customers.

In order to do this Renown Consultants Ltd maintains and implements a management system which complies with BS EN ISO 9001:2008 as well as BS EN ISO 14001:2004.

As a result it will seek continuously to improve its methods and technology using standards, procedures and working instructions as well as compliance to statutory regulations and a programme of ongoing improvement to the managements system.

The QMS Manual and its associated processes, procedures, work instructions and flow diagrams form the basis of the quality element of its Integrated Management System within the company.

It is the responsibility of each individual in the company to ensure that he or she complies with appropriate processes and to advise the management of any situation which could adversely affect the quality objectives of the company.

Renown Consultants Ltd has established a formal framework for establishing and reviewing Quality Objectives.

Renown Consultants Ltd has set a Primary Objective for 2010 to:

- **Ensure that the company delivers best practice and is a leader in the provision of track labour and training to its clients including Network Rail.**

To monitor and report on the degree of conformance to this policy, I have appointed a Safety, Quality & Environment Manager (SQE) who reports directly to me on Quality issues and who shall represent Renown Consultants Ltd during external accredited certification visits.

Policy Review : This policy shall be reviewed as required at a minimum yearly basis.

Handwritten signature of P. Mulvihill in black ink.

P Mulvihill
Managing Director

Handwritten signature of W T Smith in black ink.

W T Smith
Managing Director

Date : May 2010